

Please read before registering or participating.

ALP Mountain Guide Course Conditions.

All courses listed in this guide course are not considered travel products based on the travel industry law. ALP Co. Ltd. (Representative Director: Masataka Shiraishi, Akaiwa 2-5-14 Otaru-city, Hokkaido Japan) is a mountain guide for participants of the course described in this guide course. Hereinafter these will be referred to as the "guide" and "course". In addition to the generally recognized mountainous areas, the mountains we define refer to all outdoor sports areas, including managed ski slopes, rivers and oceans, skies and artificial walls. This course is accompanied by a guide accredited by the Japan Mountain Guide Association. When you register for this course, you agree to our mountain guide requirements.

[Registration]

A down payment of 2,000 yen per person, 10,000 yen for large groups should be paid at least 7 days before departure for individuals or at the time of registration for groups.

[Contract]

The contract will begin when the application money is received.

[Course Payment]

This section refers to the remaining balance after down payment. Individuals should pay remaining balance by the day of departure. Group tours must be paid at least 21 days prior to the departure date.

[Bank Transfer Address]

- Bank name : The Hokkaido Bank Ltd Branch: Miyanosawa Branch Swift Code: HKDBJPJT
- Beneficiary's A/C No.1870509889 Name and Address :ALP CO. LTD. Akaiwa 2-5-14 Otaru-city Hokkaido Japan

[Items included in Course payment]

Charges for accompanying guides. Fees for the course implementation. Domestic travel accident insurance (injury death residual 1 million yen maximum limit, hospitalization daily 1,500 yen, daily treatment 1,000 yen). Costs associated with the equipment required for all course participants, such as tents, stoves, and ropes. Meals in the field . Accommodations.

The cost of public transportation used during the course.

[Items not included in Course payment]

Lift, gondola and ropeway fees. Items shown in the itinerary of each course.

[Course cancelations and changes]

Due to weather conditions or other reasons of force majeure, the course may be discontinued prior to departure. In that case, we will refund the full amount of the guide fee you have paid. During implementation, the course may be cancelled or changed at the decision of the accompanying guide due to weather conditions and route conditions.

Please be forewarned that the company will not be liable for any damages incurred by the cancellation or alteration of the course.

[Cancellation fee]

Individuals

	Course payment 10,000 yen or less	Course payment from 10,000 yen to 30,000 yen	more than 30,000 yen
2-7 days prior to departure	1,000yen	3,000yen	5,000yen
1 day before departure	40% of the course payment	40% of the course payment	40% of the course payment
Day of departure	50% of the course payment	50% of the course payment	50% of the course payment
After departure or no contact	full amount	full amount	full amount

Group tours

	Cancellation fee
From the date of registration to 22 days prior	10, 000 yen
2-21 days prior to departure	30% of the course payment
1 day before departure	40% of the course payment
Day of departure	50% of the course payment
After departure or no contact	full amount

[Insurance]

Including mountain ski tours, rock climbing, ice climbing, and river climbing, all of the courses include domestic travel accident insurance.

Amount of compensation: 1 million yen (maximum limit) of injury residual, hospitalization daily 1,500 yen, and 1,000 yen daily.

We may not be able to compensate for compensation exceeding the amount of compensation for this insurance.

For traffic accidents of guide's vehicle, please acknowledge that you are not responsible for any injuries exceeding the maximum limit of 5 million yen for the passenger insurance that you are enrolled in.

The details are based on the passenger injury clause of the general automobile insurance policy.

[Risks associated with climbing and skiing]

All of the course contents described here are the same for the mountainous regions in various places. When planning, we do a thorough investigation, examination, and preparation. Particular consideration is given to safety of the courses, but the mountainous regions which the courses pass through are not safety-controlled areas and there is always a possibility of danger, difficulties or injury.

Communications are difficult in mountainous areas, and weather conditions are at times severe, therefore immediate response and emergency rescue are not always possible even in emergencies such as accidents.

We ask that you be fully aware of the dangers involved in climbing and skiing. During the courses, the accompanying guides will ensure the safety of our customers.

However, we cannot take responsibility for individuals personal decisions or actions that result in injury, etc.

Therefore, we recommend that you join us after thorough consideration of all appropriate measures, such as insurance considerations, etc.

[Risk associated with Snowy Mountains]

When mountain climbing and downhill skiing, sudden weather changes and unpredictable dangers are not uncommon. The accompanying guides are fully trained to avoid danger in the snowy mountains and to ensure the safety of our customers. If you are attending a course, please follow the instructions of the guide.

The ski course may go outside of the ski resort area management zone. Outside of the managed ski resort area ,there may be risk of avalanche, ice and snow overhangs, cliffs, hidden holes, river, sudden changes in snow consistency, collisions with trees and skiers, falling snow from trees, and frostbite.

Customers should be aware of these risks in the snowy mountains before participating.

If you have any concerns about the risks of being involved in the course before or during your participation, please contact the guide for support and assistance.

[Risks associated with rock climbing and ice climbing courses]

In this course, there is always a risk of falling rocks and ice. Wear a helmet for safety while climbing. Rope Rappelling requires expertise and should be supervised by the guide.

[River climbing]

River courses involve various difficulties, obstacles and dangers. They are very dependent on weather conditions because river levels can rise quickly on rainy days.

Rivers become very dangerous when levels rise. In order to ensure safety, please understand that we may be forced to change or delay the course. In addition to hazards such as falling rocks, unstable snow bridges, and floods, these are often dangers involving, waterfalls, river crossings, dense brush, etc.

Customers should be aware of these dangers and difficulties before participating.

[Wildlife]

In the mountains of Hokkaido, you need to be wary of bears in all areas except for outlying islands. The guide will take as much safety precautions as possible in the event of a bear hazard. However, please understand that the brown bear is a wild animal, so absolute safety cannot be assured. Please understand that the Guides are not responsible for injuries or damages caused by bears.

In addition, we are not responsible for the damage caused by wild animals such as vipers, hornets, horseflies, mosquitos, or mites in all courses, irrespective of the region.

We ask that you research and be prepared to take appropriate measures to avoid adverse contact with the native wildlife of your course.

1st December 2018